

Supplemental Guidance to Army Directive 2019-21

1. "Effective immediately" is determined by the date of the weather related event. For example, if the tornado touched down on 30 May 2019 (after the directive became effective) the claim is not payable without a waiver from the Secretary of the Army, but if a hurricane damaged government quarters with household goods in them in August of 2018 (prior to the directive becoming effective) the claim is still payable as an unusual occurrence.
2. This Secretary of the Army Directive is applicable to only unusual occurrence weather related claims. It does not apply to household goods that are in the possession or control of the United States government. For example if your household goods are damaged by a flood while they are in transit with a transportation service provider (moving company or warehouse) contracted by the Army during the PCS process, then the claim is valid without a waiver. Household goods in transit or in government storage are not affected by Directive 2019-21.
3. Requests for exception to this policy should be sent in writing to your servicing or nearest Army Staff Judge Advocate office who will forward the request through the Commander, U.S. Army Claims Service to the Secretary of the Army.
4. This directive is only applicable to Department of the Army personnel. If you have any questions or need assistance contact the Center for Personnel Claims Support help line, contact information is listed below.

Center for Personnel Claims Support (CPCS)
50 Third Avenue, Suite 307
Fort Knox, KY 40121
(502) 626-3000
<http://www.JAGCNet.army.mil/Pclaims>
usarmy.knox.hqda-otjag.mbx.cpcs@mail.mil



**SECRETARY OF THE ARMY
WASHINGTON**

29 MAY 2019

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Directive 2019-21 (Restrictions on Personnel Claim Payments)

1. References:
 - a. The Military and Civilian Employees' Personnel Claims Act, Title 31, United States Code, sections 3701, 3702, and 3721 (2004).
 - b. Army Regulation 27-20 (Claims), 8 February 2008.
2. Effective immediately, the Army will no longer pay claims for unusual occurrences under the Personnel Claims Act (reference 1a) when the damage is caused by flood, hurricane, earthquake, or other acts of nature or weather phenomena.
3. This policy change encourages individual responsibility for personal property. Soldiers should ensure they maintain private insurance against personal property losses caused by adverse weather and other hazards insurance normally covers.
4. I am the exception and waiver authority for this policy. Requests for exceptions to this policy will be routed through The Judge Advocate General and the Army General Counsel for final determination.
5. This policy applies to the Regular Army, Army National Guard/Army National Guard of the United States, and U.S. Army Reserve.
6. The Judge Advocate General is the proponent for this policy and will incorporate the provisions of this directive into Army Regulation 27-20 (reference 1b) within 2 years from the date of this directive.
7. This directive is rescinded upon publication of the revised regulation.

Mark T. Esper

**DISTRIBUTION:
(see next page)**

SUBJECT: Army Directive 2019-21 (Restrictions on Personnel Claim Payments)

DISTRIBUTION:

Principal Officials of Headquarters, Department of the Army
Commander

U.S. Army Forces Command
U.S. Army Training and Doctrine Command
U.S. Army Material Command
U.S. Army Futures Command
U.S. Army Pacific
U.S. Army Europe
U.S. Army Central
U.S. Army North
U.S. Army South
U.S. Army Africa/Southern European Task Force
U.S. Army Special Operations Command
Military Surface Deployment and Distribution Command
U.S. Army Space and Missile Defense Command/Army Strategic Command
U.S. Army Cyber Command
U.S. Army Medical Command
U.S. Army Intelligence and Security Command
U.S. Army Criminal Investigation Command
U.S. Army Corps of Engineers
U.S. Army Military District Washington
U.S. Army Test and Evaluation Command
U.S. Army Human Resources Command
U.S. Army Financial Management Command
Superintendent, United States Military Academy
Director, U.S. Army Acquisition Support Center
Superintendent, Arlington National Cemetery
Commandant, U.S. Army War College
Director, U.S. Army Civilian Human Resources Agency

CF:

Director, Army National Guard
Director of Business Transformation
Commander, Eighth Army